



Kyle Boehlen

Technology Manager/Software Developer

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Summary of Qualifications:

Experience in desktop development with VB.NET and C#
Experience in front end with HTML5, CSS3, JavaScript, and WordPress
Experience in back end with PHP and MySQL/MariaDB
Experience using git VCS and administrating apache2 Linux web servers
Laravel MVC framework experience with Sass, jQuery, Composer, npm, yarn, and Blade
CompTIA Strata and MTA Network Fundamentals Certified

Education:

Davis Technical College
Cybersecurity

December 2022
Kaysville, UT

Davis Technical College
Software Development

September 2019
Kaysville, UT

Viewmont High School
High School Diploma

June 2015
Bountiful, UT

Job Experience:

Ken Garff Service Call Center
Technology Manager and Software Developer

August 2016-Present
Draper, UT

Saved ≈\$208,000 yearly by developing APIs between the phone system and CRM and automating portions of outbound agents job
Worked hand in hand with all departments to develop software for their needs
Administered servers and developed full stack applications version controlled with git
Successfully implemented 2 PBX systems for 80 employees (InContact/Zulty's MXIE)
Managed all of the call routing, troubleshooting PCs, user accounts, and IT inventory

Ken Garff Service Call Center
Head of Work Force Management

July 2015-July 2016
Draper, UT

Managed reporting, attendance, and queues with 2 direct report employees

Other Experience, Skills, and Achievements:

Eagle Scout

Autodesk Inventor (Successfully designed and launched a production design)

Typing speeds in excess of 90 WPM